



## **FOR IMMEDIATE RELEASE**

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### **Teleworks USA, Digital Works Launch Second Site Set to Bring Advanced Training, New Job Opportunities to Eastern Kentucky#**

Eastern Kentuckians seeking remote-work jobs they can perform using a computer and the Internet now have even more chances to train for and enter the fast-growing digital economy thanks to a partnership between two telework and technology innovators.

Just weeks after Teleworks USA and Digital Works launched an exclusive partnership to bring training and new inbound customer service job opportunities to Teleworks USA's Teleworks Hub in Perry County, the partnership is expanding those efforts to a second Teleworks Hub in Jackson County.

Starting Jan. 12, Digital Works will begin delivering its exclusive Tier 1 customer support and technology training program at the Teleworks Hub in Annville, located at 169 Carpenter Drive.

Betty Hays, who was recently named Teleworks USA's regional manager for the Annville Teleworks Hub, will facilitate the 4- to 6-week, self-paced training. To enroll in an upcoming Digital Works training class, contact Hays at 606-364-2831 or via email at [bhays@teleworksusa.com](mailto:bhays@teleworksusa.com).

Class size is limited, so call and enroll early to get a guaranteed training slot. Training enrollments will be accepted now through Dec. 24 and again starting after Jan. 5 following a short holiday break.

Those who successfully complete the training are connected with inbound customer service telework job opportunities with global corporations. These jobs can be performed either at

workspaces within the Teleworks Hub or a home office with suitable computer and phone equipment and high-speed Internet access.

“Teleworks USA is proud to partner with Digital Works and looks forward to offering this training and telework employment track in Eastern Kentucky for the first time,” Teleworks USA President Tom Higgins said. “Our program is already connecting more than 4,000 people to exclusive telework job opportunities through our website, [www.teleworksusa.com](http://www.teleworksusa.com). We view this partnership as a natural extension of our efforts and one that will provide exclusive training, leading to telework employment in the region.”

“With the first Digital Works class at the Hazard Teleworks Hub set to graduate soon, we are extremely happy to announce the second Digital Works location in partnership with Teleworks USA in Annville, Kentucky,” René True, director of Digital Works’ Kentucky operations, said.

“Digital Works’ unique strategy for at-home job creation should help residents of Jackson and surrounding counties achieve career and employment opportunities without having to leave the area,” True said.

The Digital Works program, which launched in June 2013 in Ohio, has already placed about 200 Ohioans into jobs. The program’s first Kentucky site opened in July 2014 in Frankfort.

Based on Digital Works’ performance at its Ohio sites, the program provides employment placement for more than 90 percent of training graduates in telework jobs starting at \$9 per hour, Higgins said.

Those interested in Digital Works training at the Hazard Teleworks Hub can contact Teleworks USA Regional Manager Teresa Hylton at 606-435-7798 or via email at [thylton@teleworksusa.com](mailto:thylton@teleworksusa.com) to secure a slot for upcoming training classes.

Digital Works, an initiative of ConnectKentucky parent organization Connected Nation, is a sustainable job-creation program bringing technology-based jobs to local communities. ConnectKentucky is an independent technology-based economic development organization working to accelerate broadband technology access, adoption, and use in the Commonwealth.

An initiative of the Eastern Kentucky Concentrated Employment Program, Inc. (EKCEP), Teleworks USA identifies and develops legitimate remote-work, distance-earning opportunities and helps people prepare for and land these jobs through its website, [www.teleworksusa.com](http://www.teleworksusa.com).

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